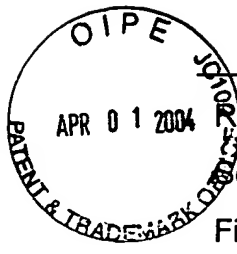


Serial No.: 09/617,476

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Re: Sweetser, Christine B.

Serial No.: 09/617,476

Filed: 7/17/00

For: Client Driven Healthcare System and
Process

Examiner: Rachel L. Porter

Group Art Unit: 3626

Docket No. Sweetser 032022.00006

MAIL STOP RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

APR 05 2004

GROUP 3600

Dear Sir:

SECOND AMENDMENT

This communication is in response to the office action dated September 30, 2003 concerning the above referenced patent application. Please amend the application as set forth in detail below.